

Allowing Pop-Up Windows

This eCourse occasionally uses pop-up windows. The pop-up windows/sites may not work correctly if you have blocked pop-ups using your Web browser, a browser toolbar, or another Internet security tool. The instructions below will assist you in allowing pop-up windows from a particular site. The [PNS site](#) is used as an example.

If you are using Internet Explorer:

1. Go to the Tools menu.
2. Select Pop-up Blocker. (If this isn't listed, you have a third-party pop-up blocker. See below.)
3. Click Pop-up Blocker Settings.
4. In the Pop-up Blocker Settings window, type <http://www.cdph.ca.gov/programs/pns/pages/default.aspx> as the "Address of Web site to allow" and click the Add button.
5. Close the Pop-up Blocker Settings window and all Internet Explorer windows.

When you reopen Internet Explorer, you should be able to access the site without receiving an error message. Click [here](#) to try again. If not, you may have a third-party tool blocking pop-ups. Instructions for accessing this type of pop-up blocker are available at the end of this document.

If you are using Firefox:

1. On Windows, open the Options dialog under the Tools menu. On Macintosh, open the Preferences dialog under the Firefox menu.
2. Click the Web Features icon on the left.
3. Here you should see a checkmark next to the option to block pop-up windows. Click the Allowed Sites button to the right of it.
4. Type <http://www.cdph.ca.gov/programs/pns/pages/default.aspx> as the "address of web site," then click the Allow button
5. Click OK in the Allowed Sites screen, then click OK again for the Options/Preferences screen.

If you are using Safari:

1. Click on Edit in the Safari menu.
2. "Block Pop-Up windows" is listed as a drop-down option. If it is checked, the program is enabled.
3. Click this option to disable the program.

Third-party pop-up blockers:

There are many third-party pop-up blockers that could be affecting your ability to view the entire eCourse. The basic steps to enable pop-ups are as follows:

1. Determine what pop-up blocker you are using
2. Find the list of allowed sites and add the eCourse site
<http://www.cdph.ca.gov/programs/pns/pages/default.aspx> to the list of allowed sites.

More:

Instructions for some of the most common pop-up blockers can be found at the links below.

- [Google Toolbar](#)
- [Yahoo! Toolbar](#)
- [Norton Internet Security](#)